



# Review of Civicplus.com

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#### Introduction

This report provides a review of the key factors that influence the SEO and usability of your website.

The homepage rank is a grade on a 100-point scale that represents your Internet Marketing Effectiveness. The algorithm is based on 70 criteria including search engine data, website structure, site performance and others. A rank lower than 40 means that there are a lot of areas to improve. A rank above 70 is a good mark and means that your website is probably well optimized.

Internal pages are ranked on a scale of A+ through E and are based on an analysis of nearly 30 criteria.

Our reports provide actionable advice to improve a site's business objectives.

Please contact us for more information.

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Search Engine Optimization

Mobile Technologies

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Link Analysis

#### **Iconography**

Good

To Improve

**Errors** 

Not Important

Usability

Hard to solve

Little tough to solve

**Solve** Easy to solve

No action necessary

# **Search Engine Optimization**



CivicPlus: The Integrated Technology Platform | Software for Local Government

**Length:** 77 character(s)

Ideally, your title tag should contain between 10 and 70 characters (spaces included).

Make sure your title is explicit and contains your most important keywords.

Be sure that each page has a unique title.



We offer government website design solutions for municipalities and much more. CivicPlus is the leader in software for local government including parks & recreation, mass notifications, 311 & citizen requests, agendas & meetings, and municipal web design.

**Length:** 267 character(s)

Meta descriptions contains between 100 and 300 characters (spaces included).

It allow you to influence how your web pages are described and displayed in search results.

Ensure that all of your web pages have a unique meta description that is explicit and contains your most important keywords (these appear in bold when they match part or all of the user's search query).

A good meta description acts as an organic advertisement, so use enticing messaging with a clear call to action to maximize click-through rate.

Meta Keywords

No Keywords

Meta Keywords are a specific type of meta tag that appear in the HTML code of a Web page and help tell search engines what the topic of the page is.

However, google can't use meta keywords.



# Google Preview

# <u>CivicPlus: The Integrated Technology Platform | Software for Local Government</u>

#### civicplus.com/

We offer government website design solutions for municipalities and much more. CivicPlus is the leader in software for local government including parks & recreation, mass notifications, 311 & citizen requests, agendas & meetings, and municipal web design.

This is an example of what your Title Tag and Meta Description will look like in Google search results.

While Title Tags & Meta Descriptions are used to build the search result listings, the search engines may create their own if they are missing, not well written, or not relevant to the content on the page.

Title Tags and Meta Descriptions are cut short if they are too long, so it's important to stay within the suggested character limits.





<h1> Powering and Empowering Local Governments </h1>	
<h1> Empowering PositiveCitizen-Government Interactions </h1>	
<h1> How to get Started </h1>	
<h1>4,000+</h1>	
<h2> Technology Innovations </h2>	
<h2> Time-Saving Integrations </h2>	
<h2> Local Governments Inspire Our Solutions </h2>	
<h3> Products Designed For You </h3>	
<h3> Do More With CivicPlus </h3>	
<h3> CivicPlus Portal </h3>	
<h3> CivicPlus Power Products </h3>	
<h3> Partners &amp; Integrations </h3>	
<h3> The Civic Experience Platform </h3>	
<h3> See All Products </h3>	
<h3> See How Our Integrated Technology Platform Works &gt;&gt; </h3>	
<h3> About CivicPlus </h3>	
<h3> Awards &amp; Recognition </h3>	
<h3> Procurement Options </h3>	
<h3> Client Advisory Board </h3>	
<h3> Association Partners </h3>	
<h3> Security </h3>	
<h3> CivicPlus Careers </h3>	
<h3> Our History </h3>	
<h3> Contact Us </h3>	
<h3> Client Awards &amp; Recognition </h3>	
<h3> Engagement and Communications </h3>	
<h3> Citizen Services </h3>	
<h3> Parks and Recreation </h3>	
<h3> Operational Efficiency </h3>	



<H3> See All Solutions </H3> <H3> The Power of CivicPlus </H3> <H3> Partners & Integrations </H3> <H3> See All Products </H3> <H3> EBOOK </H3> <H3> The Three Tenets of Powerful Civic Experience </H3> <H3> CODIFICATION </H3> <H3> Looking for information on Codification by Municode? </H3> <H3> WEBINAR </H3> <H3> ARPA Guidance for Local Governments </H3> <H3> Tell Us Your Challenge </H3> <H3> Choose Your Implementation Plan </H3> <H3> Create Interactions that Delight Citizens and Staff </H3> <H3> Civic Experience Case Studies </H3> <H3> Articles by Local Gov Experts </H3> <H3> Client Awards & Recognition </H3> <H3> CivicPlus in the News </H3> <H4> The Platform </H4> <H4> Mass Communications </H4> <H4> 311 & Citizen Requests </H4> <H4> Websites & Hosting </H4> <H4> Agenda & Meetings </H4> <H4> Digital OptimizationNEW </H4> <H4> Parks & Recreation </H4> <H4> Employee Management </H4> <H4> Partner Solutions </H4> <H4> The Platform </H4> <H4> Websites & Hosting </H4> <H4> Mass Notification System </H4> <H4> Employee Management </H4> <H4> Parks & Recreation </H4> <H4> Agenda & Meetings </H4> <H4> Digital Optimization </H4> <H4> Partner Solutions </H4> <H4> CivicEngage </H4> <H4> CivicRec </H4> <H4> CivicHR </H4> <H4> CivicClerk </H4> <H4> Location </H4> <H4> Support </H4> <H4> Resources </H4> <H4> Awards & Recognition </H4>

Use your keywords in the headings and make sure the first level (H1) includes your most important keywords. Never duplicate your title tag content in your header tag.

While it is important to ensure every page has an H1 tag, never include more than one per page. Instead, use multiple H2 - H6 tags.







This Keyword Cloud provides an insight into the frequency of keyword usage within the page.

It's important to carry out keyword research to get an understanding of the keywords that your audience is using. There are a number of keyword research tools available online to help you choose which keywords to target.



Keywords	Freq	Title	Desc	<h></h>
solutions	13	×	•	•
citizen	12	×	~	-
management	9	×	×	<b>*</b>
technology	7	✓	×	~
local	7	✓	✓	-
demo	7	×	×	×
products	6	×	×	~
request	6	×	✓	~
design	5	×	✓	~
contact	5	×	×	~
parks	5	×	✓	-
about	5	×	×	-
case	4	×	×	-
support	4	×	×	-
hosting	4	×	×	-

This table highlights the importance of being consistent with your use of keywords.

To improve the chance of ranking well in search results for a specific keyword, make sure you include it in some or all of the following: page URL, page content, title tag, meta description, header tags, image alt attributes, internal link anchor text and backlink anchor text.



We found 54 images on this web page 10 ALT attributes are empty or missing.

https://assets.website-files.com/5f6a6a048df2d1ed12c937d0/5f762b56895c38bbf6d1f2c3\_iconmonstr-arrow-65-240.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/Step-1-1.png?width=100&name=Step-1-1.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/Step-2-1.png?width=100&name=Step-2-1.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/Step-3-1.png?width=100&name=Step-3-1.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/CP-Secondary.png?width=70&name=CP-Secondary.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/Case-Studies-ICN.png?width=55&name=Case-Studies-ICN.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/Article-ICN.png?width=55&name=Article-ICN.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/Award-ICN.png?width=55&name=Award-ICN.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/Award-ICN.png?width=55&name=Article-ICN.png
https://www.civicplus.com/hs-fs/hubfs/2021\_website/home/CP-ICN.png?width=55&name=CP-ICN.png
//googleads.g.doubleclick.net/pagead/viewthroughconversion/877064504/?guid=ON&script=0

Alternative text is used to describe images to give the search engine crawlers (and the visually impaired).

Also, more information to help them understand images, which can help them to appear in Google Images search results.



HTML to Text Ratio is: 4.11%

Text content size 5554 bytes Total HTML size 135243 bytes

Code to text ratio represents the percentage of actual text on a web page compared to the percentage of HTML code, and it is used by search engines to calculate the relevancy of a web page.

A higher code to text ratio will increase your chances of getting a better rank in search engine results.



Wow! It's GZIP Enabled.

✓ Your webpage is compressed from 132 KB to 19 KB (85.3 % size savings)

Gzip is a method of compressing files (making them smaller) for faster network transfers.

It allows to reduce the size of web pages and any other typical web files to about 30% or less of its original size before it transfer.



To check this for your website, enter your IP address in the browser and see if your site loads with the IP address.

Ideally, the IP should redirect to your website's URL or to a page from your website hosting provider.

If it does not redirect, you should do an htaccess 301 redirect to make sure the IP does not get indexed.

**URL Rewrite** Good, all URLs look clean and friendly

Your site's URLs contain unnecessary elements that make them look complicated.

A URL must be easy to read and remember for users. Search engines need URLs to be clean and include your page's most important keywords.

Clean URLs are also useful when shared on social media as they explain the page's content.

Underscores in the URLs

One Great, you are not using underscores (these\_are\_underscores) in your URLs

Great, you are not using ?underscores (these\_are\_underscores) in your URLs.

While Google treats hyphens as word separators, it does not for underscores.





Great, a redirect is in place to redirect traffic from your non-preferred domain.

Redirecting requests from a non-preferred domain is important because search engines consider URLs with and without "www" as two different websites.



Good, you have XML Sitemap file! http://civicplus.com/sitemap.xml

A sitemap lists URLs that are available for crawling and can include additional information like your site's latest updates, frequency of changes and importance of the URLs. This allows search engines to crawl the site more intelligently.

We recommend that you generate an XML sitemap for your website and submit it to both Google Search Console and Bing Webmaster Tools. It is also good practice to specify your sitemap's location in your robots.txt file.



Good, you have Robots.txt file! http://civicplus.com/robots.txt

A robots.txt file allows you to restrict the access of search engine robots that crawl the web and it can prevent these robots from accessing specific directories and pages. It also specifies where the XML sitemap file is located.

You can check for errors in your robots.txt file using Google Search Console (formerly Webmaster Tools) by selecting 'Robots.txt Tester' under 'Crawl'. This also allows you to test individual pages to make sure that Googlebot has the appropriate access.



Perfect, no embedded objects has been detected on this page

Embedded Objects such as Flash. It should only be used for specific enhancements.

Although Flash content often looks nicer, it cannot be properly indexed by search engines.

Avoid full Flash websites to maximize SEO.

Iframe

Oh no, iframe content has been detected on this page

Frames can cause problems on your web page because search engines will not crawl or index the content within them.

Avoid frames whenever possible and use a NoFrames tag if you must use them.

Domain Registration

000

Exactly how many years and months

Domain Age: 21 Years, 105 Days

Created Date: 21st-Sep-2000

Updated Date: 20th-Dec-2021

Expiry Date: 1st-Jan-2023

Domain age matters to a certain extent and newer domains generally struggle to get indexed and rank high in search results for their first few months (depending on other associated ranking factors). Consider buying a second-hand domain name.

Do you know that you can register your domain for up to 10 years? By doing so, you will show the world that you are serious about your business.





Indexed pages in search engines

39 Page(s)

This is the number of pages that we have discovered on your website.

A low number can indicate that bots are unable to discover your webpages, which is a common cause of a bad site architecture & internal linking, or you're unknowingly preventing bots and search engines from crawling & indexing your pages.



Number of backlinks to your website

0 Backlink(s)

Backlinks are links that point to your website from other websites. They are like letters of recommendation for your site. Since this factor is crucial to SEO, you should have a strategy to improve the quantity and quality of backlinks.



## **Usability**



http://civicplus.com **Length:** 9 characters

Keep your URLs short and avoid long domain names when possible.

A descriptive URL is better recognized by search engines.

A user should be able to look at the address bar and make an accurate guess about the content of the page before reaching it (e.g., http://www.mysite.com/en/products).



Great, your website has a favicon.

Favicons improve a brand's visibility.

As a favicon is especially important for users bookmarking your website, make sure it is consistent with your brand.

Custom 404 Page Great, your website has a custom 404 error page.

When a visitor encounters a 404 File Not Found error on your site, you're on the verge of losing the visitor that you've worked so hard to obtain through the search engines and third party links.

Creating your custom 404 error page allows you to minimize the number of visitors lost that way.

Two of the main reasons for an increase in page size are images and JavaScript files.

Page size affects the speed of your website; try to keep your page size below 2 Mb.

Tip: Use images with a small size and optimize their download with gzip.

**O** Load Time

0.33 second(s)

Site speed is an important factor for ranking high in Google search results and enriching the user experience.

Resources: Check out Google's developer tutorials for tips on how to to make your website run faster.

Language

Good, you have declared your language Declared Language: English

Make sure your declared language is the same as the language detected by Google

Also, define the language of the content in each page's HTML code.

Domain Availability

Domains (TLD)	Status
civicplus.net	Already Registered
civicplus.org	Already Registered
civicplus.biz	Already Registered
civicplus.us	Available
civicplus.info	Already Registered

Register the various extensions of your domain to protect your brand from cybersquatters.

Typo Availability

Domains (TLD)	Status
xivicplus.com	Available
sivicplus.com	Available
divicplus.com	Available
fivicplus.com	Available
vivicplus.com	Available

Register the various typos of your domain to protect your brand from cybersquatters.





Good, no email address has been found in plain text.

We don't recommend adding plain text/linked email addresses to your webpages.

As malicious bots scrape the web in search of email addresses to spam. Instead, consider using a contact form.

Safe Browsing

The website is not blacklisted and looks safe to use.

Safe Browsing to identify unsafe websites and notify users and webmasters so they can protect themselves from harm.

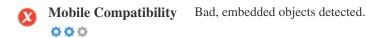


### **Mobile**



Awesome! This page is mobile-friendly! Your mobile friendly score is 80/100

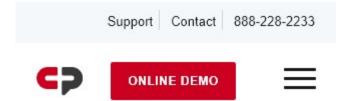
Mobile Friendliness refers to the usability aspects of your mobile website, which Google uses as a ranking signal in mobile search results.



Embedded Objects such as Flash, Silverlight or Java. It should only be used for specific enhancements.

But avoid using Embedded Objects, so your content can be accessed on all devices.





# Powering and Empowering Local Governments

Learn how our technology creates positive civic experiences.





The number of people using the Mobile Web is huge; over 75 percent of consumers have access to smartphones. ??

Your website should look nice on the most popular mobile devices.

Tip: Use an analytics tool to track mobile usage of your website.



# **Technologies**



Server IP	Server Location	Service Provider
104.18.32.120	United StatesTimezone	GoDaddy.com, LLCOrganization

Your server's IP address has little impact on your SEO. Nevertheless, try to host your website on a server which is geographically close to your visitors.

Search engines take the geolocation of a server into account as well as the server speed.



Tips for authoring fast-loading HTML pages:

- \* Too bad, your website has too many CSS files.
- \* Too bad, your website has too many JavaScript files.
- Perfect, your website doesn't use nested tables.
- \* Too bad, your website is using inline styles.

Website speed has a huge impact on performance, affecting user experience, conversion rates and even rankings.

???By reducing page load-times, users are less likely to get distracted and the search engines are more likely to reward you by ranking your pages higher in the SERPs.

Conversion rates are far higher for websites that load faster than their slower competitors.



Perfect, We detect an analytics tool installed on this website.

Web analytics let you measure visitor activity on your website.

You should have at least one analytics tool installed, but It can also be good to install a second in order to cross-check the data.



The Doctype is used to instruct web browsers about the document type being used.

For example, what version of HTML the page is written in.

Declaring a doctype helps web browsers to render content correctly.

W3C Validity

W3C not validated

W3Cis a consortium that sets web standards.

Using valid markup that contains no errors is important because syntax errors can make your page difficult for search engines to index. Run the W3C validation service whenever changes are made to your website's code.

Encoding

Great, language/character encoding is specified: UTF-8

Specifying language/character encoding can prevent problems with the rendering of special characters.



## **Social**



Your social media status







Social data refers to data individuals create that is knowingly and voluntarily shared by them.

Cost and overhead previously rendered this semi-public form of communication unfeasible.

But advances in social networking technology from 2004-2010 has made broader concepts of sharing possible.

#### **Visitors**

Traffic Rank

50043rd most visited website in the World.

A low rank means that your website gets a lot of visitors.

Your Alexa Rank is a good estimate of the worldwide traffic to your website, although it is not 100 percent accurate.

Visitors Localization

Your website is popular on following countries:

000

No data available

We recommend that you book the domain names for the countries where your ??website is popular.

This will prevent potential competitors from registering these domains and taking advantage of your reputation in such countries.

Estimated Worth

\$44,040 USD

000

Just a estimated worth of your website based on Alexa Rank.



We found a total of 92 links including both internal & external links of your site

Contact         Internal Links         Dofollow           888-228-2233         Internal Links         Dofollow           No Anchor Text         Internal Links         Dofollow           Integrated Technology Platform         Internal Links         Dofollow           Website Design & Hosting         Internal Links         Dofollow           Mass Notifications         Internal Links         Dofollow           Employee Management         Internal Links         Dofollow           Recreation Management         Internal Links         Dofollow           Agendax & Meetings         Internal Links         Dofollow           Engagement and Communications         Internal Links         Dofollow           Citizen Services         Internal Links         Dofollow           Parks and Recreation         Internal Links         Dofollow           Operational Efficiency         Internal Links         Dofollow           Awards & Recognition         Internal Links         Dofollow           Awards & Recognition         Internal Links         Dofollow           Procurement Options         Internal Links         Dofollow           Association Partners         Internal Links         Dofollow           Client Advisory Board         Internal Links         Dofollow	Anchor	Type	Follow
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Procurement Options Easy Ways to Purchase Our Software and Implement Quickly	Internal Links	Dofollow
Client Advisory Board Our Team of Advisors Helping Us Make Government Work Better	Internal Links	Dofollow
Association Partners Industry-Leaders and Technology Innovation Partners	Internal Links	Dofollow
Security How We Keep Your Digital Properties Safe from Cyber Threats	Internal Links	Dofollow
CivicPlus Careers Join Our Team	Internal Links	Dofollow
Our History The Path That Led Us Gov Tech Leadership	Internal Links	Dofollow
Contact Us Say Hi, Ask a Question, or Contact Support	Internal Links	Dofollow
Engagement and Communications Strengthen Citizen Trust and Transparency	Internal Links	Dofollow
Citizen Services Digital Tools to Exceed Citizen Expectations	Internal Links	Dofollow
Parks and Recreation Solutions to Increase Revenue and Engagement	Internal Links	Dofollow
Operational Efficiency Time Saving Citizen Service Software	Internal Links	Dofollow
See All Solutions	Internal Links	Dofollow
The Platform Comprehensive Solution	Internal Links	Dofollow
Digital Optimization CivicOptimize	Internal Links	Dofollow
Partner Solutions	Internal Links	Dofollow
311 and Citizen Request Management	Internal Links	Dofollow
See All Products	Internal Links	Dofollow
Security	Internal Links	Dofollow
See All Solutions	Internal Links	Dofollow
Training & Consulting	Internal Links	Dofollow
Accessibility	Internal Links	Dofollow
Security & Hosting	Internal Links	Dofollow
Request Demo	Internal Links	Dofollow
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Request Demo	Internal Links	Dofollow
Articles by Local Gov Experts	Internal Links	Dofollow
CivicPlus in the News	Internal Links	Dofollow
Sales Support	Internal Links	Dofollow
Training and Consulting	Internal Links	Dofollow
Schedule a Demo	Internal Links	Dofollow
Educational Resources	Internal Links	Dofollow
Terms of Use	Internal Links	Dofollow
Privacy Policy	Internal Links	Dofollow
Support	External Links	Dofollow
No Anchor Text	External Links	Dofollow
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Technical Support	External Links	Dofollow
11		



While there's no exact limit to the number of links you should include on a page, best practice is to avoid exceeding 200 links.

Links pass value from one page to another, but the amount of value that can be passed is split between all of the links on a page. This means that adding unnecessary links will dilute the potential value attributed to your other links.

Using the Nofollow attribute prevents value from being passed to the linking page, but it's worth noting that these links are still taken into account when calculating the value that is passed through each link, so Nofollow links can also dilute pagerank.





Broken links send users to non-existing web pages. They are bad for your site's usability, reputation and SEO. If you find broken links in the future, take the time to replace or remove each one.

